About AlarmNet 360™







AlarmNet 360 is the next generation of AlarmNet® Direct. It is a powerful business management cloud platform that provides a wealth of features to simplify and transform your business operations, deliver increased efficiency and productivity, and offer valuable insights on your accounts to drive growth and lower lifecycle costs. It works on computers, tablets or smartphones—enabling anytime, anywhere system programming and management—which lets your technicians stay productive on the go. It's a virtual game changer.

AlarmNet 360 has a clean, polished look and feel with a "tour" that will guide you through the process. It is maintenance free—there are no servers to maintain and no software versions to download, as updates are provided automatically.

Take advantage of AlarmNet 360™ Insights. This interactive dashboard provides powerful business intelligence data for business owners, executives and managers that simplifies customer growth and customer service. AlarmNet 360 Insights makes it easy to drive new business, upsell opportunities, RMR, attrition reduction and critical issue detection.

AlarmNet 360 delivers numerous benefits:

- AlarmNet 360 Insights drives additional sales and RMR
- Program the entire system and enable all services anytime, anywhere;
 from any computer or mobile device—even before the installation.*
- Program communicators, services, the Lyric[™] Controller, Lyric Gateway and LYNX Touch 5200, 5210, 7000 control panels and peripherals on one simple platform
- Cloud hosted access means no software to load or maintain
- Simple graphical user interface (GUI) makes installations easier
- Pre-programmed templates help make programming effortless and virtually error free*
- Anywhere, anytime system management and control:
- Remotely check the control panel and sensor status, including battery life, and upload event logs to investigate issues anytime without having to roll a truck
- Get all the account information you need and make changes to the system anytime, from anywhere
- The ability to respond quickly helps keep customers satisfied while keeping costs low

^{*}Lyric Controller, Lyric Gateway and LYNX Touch 5200, 5210, 7000 control panels only.